



Technical Bulletin

Division of Public and Behavioral Health



Date: July 2018

Topic: HIPAA Privacy and Disclosures in Emergency Situations

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To: Healthcare Providers and Medical Facilities

Background:

Persons who are displaced and in need of health care as a result of a severe disaster need ready access to health care and the means of contacting family and caregivers. The HIPAA Privacy Rule allows patient information to be shared to assist in disaster relief efforts, and to assist patients in receiving the care they need. HIPAA covered entities and their business associates should be aware of the ways in which patient information may be shared under the HIPAA Privacy Rule in an emergency situation and remember the protections of the Privacy Rule are not set aside during an emergency.

Those covered by the HIPAA Privacy Rule can share patient information in all the following ways:

TREATMENT. Health care providers can share patient information as necessary to provide treatment, including:

- Sharing information with other providers, such as hospitals and clinics.
- Referring patients for treatment (e.g. linking patients with available providers in areas where the patients have relocated).
- Coordinating patient care with others (such as emergency relief workers or others that can help in finding patients appropriate health services).

Providers can also share patient information to the extent necessary to seek payment for these health care services.

NOTIFICATION. Health care providers can share patient information as necessary to identify, locate and notify family members, guardians, or anyone else responsible for the individual's care of the individual's location, general condition, or death.

- The health care provider should get verbal permission from individuals, when possible; but, if the individual is incapacitated or not available, providers may share information for these purposes if, in their professional judgment, doing so is in the patient's best interest.
- When necessary, the hospital may notify the police, the press, or the public at large to the extent necessary to help locate, identify or otherwise notify family members and others as to the location and general condition of their loved ones.
- When a health care provider is sharing information with disaster relief organizations that are authorized by law or by their charters (e.g. the American Red Cross) to assist in disaster relief efforts, it is unnecessary to obtain a patient's permission to share the information if doing so would interfere with the organization's ability to respond to the emergency.

IMMINENT DANGER. Providers can share patient information with anyone as necessary to prevent or lessen a serious and imminent threat to the health and safety of a person or the public -- consistent with applicable law and the provider's standards of ethical conduct.

FACILITY DIRECTORY. Health care facilities maintaining a directory of patients can tell people who call or ask about individuals by name whether the individual is at the facility, their location in the facility, and general condition if the patient has not objected to or restricted the release of such information or, if the patient is incapacitated, if the disclosure is believed to be in the best interest of the patient and is consistent with any prior expressed preferences of the patient.

The HIPAA Privacy Rule does not apply to disclosures if they are not made by entities covered by the Privacy Rule. Thus, for instance, the HIPAA Privacy Rule does not restrict the American Red Cross from sharing patient information.

For More Information on HIPAA:

U.S. Department of Health & Human Services

- HIPAA and Emergency Preparedness and Response - <https://www.hhs.gov/hipaa/for-professionals/special-topics/emergency-preparedness/index.html>
- HIPAA Privacy Rule: <http://www.hhs.gov/ocr/privacy/hipaa/understanding/index.html>

For More Information on Healthcare Preparedness by Jurisdiction:

- **Carson City, Douglas, Lyon, & Storey Counties:** Jeanne Freeman, Carson City Health and Human Services, 775.283.7217
- **Clark County:** Todd Nicolson, Southern Nevada Health District, 702.759.1211
- **Washoe County:** Andrea Esp, Washoe County Health District, 775.328.2440
- **All Other Counties:** Chris Lake, Rural Healthcare Preparedness Partners, 775.827.0184



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