

Demetrius L Young  
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(702) 522-9022  
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June 1, 2019

Re: Certified Phlebotomist Technician Rep

Dear Hiring Manager,

Enclosed is my resume for the Phlebotomist position that was listed my job alert. I am also a licensed Phlebotomist, certified by the National Healthcareer Association. My focus is on a career in Phlebotomy. After graduating from the KOFE' Institute Phlebotomy Program, my goal is to serve as a Phlebotomist for Quest Diagnostics. I bring to the table 12 years of healthcare experience gained through working one year as a Mobile phlebotomist, 2 years as an Activity Assistant in a skilled nursing facility, and 9 years as an Activity Director. Additionally, I have worked in various doctor's office as a phlebotomist and was assigned to the mobile phlebotomy position, with responsibilities including.

- Collect blood specimen from patients
- Practice proper patient identification.
- Label tubes with patients' name, date, and time.
- Decipher the best method for blood draw.
- Venipuncture.

I am confident that I would quickly become a productive member of Quest Diagnostics. I have a strong foundation in quality patient care, and I am dedicated to patient care. If you are seeking a dedicated Phlebotomist Technician who can put the patient at ease, work well under pressure without sacrificing accuracy, or safety, please consider me, and I look forward to hearing from you. I can be reach at (702)522-9022 or email at: [youngdemetrius@att.net](mailto:youngdemetrius@att.net)

Thank you, for your consideration

Demetrius L Young Demetrius L Young, CPT  
Tel: (702) 522-9022  
Email: [youngdemetrius@att.net](mailto:youngdemetrius@att.net)

"Precise Certified Phlebotomy Technician with A Tender Touch"

- Qualification  
| Excellent patient care standards | Implementing effective safety control at all times | |
| HIPPA Compliant | Superior blood drawing practices and procedures |  
| Ability to work in a high-volume setting | Knowledge of MS Word | Ability to type 35 WPM |  
| Detailed oriented | team player, self-motivated, independent, able to multi-task, and learn quickly |  
| Ability to provide quality, error free work in a fast-paced environment |  
| Ability to work independently without supervision | BLS certified  
|Implements safety, infection control, and OSHA Blood Borne Pathogen guidelines|
1. Professional Experience  
Phlebotomy Technician May 2018 to Present  
Health Care Providers Laboratory, Las Vegas, NV
    - Collect specimens according to established procedures: drug screens, biometric screening, and insurance exams
    - Mobile clinical services including, urine, blood, and oral specimen's collection
    - Interacting daily with patients, completing requisition forms for specimen testing
    - Entering billing information and collect payments when required including the safeguarding info
    - Ensuring integrity of the specimen, obtaining accompanying patient information
    - Transporting specimens to the main office to then be taken to the airport
    - Entering patient information into the laboratory system (LIS)
    - Comply with departmental policies, protocols, and procedures
    - labeling, centrifuging, splitting, and freezing specimens as required by test order
    - Maintain all appropriate phlebotomy logs in a timely manner and based on frequency, such as maintenance logs and temperature logs

- Medical assistant duties
2. Phlebotomy Technician Extern March 2018 to April 2018  
Valley Hospital Las Vegas, NV
    - Collected blood specimen through venipuncture from patients in the emergency room, ICU, and Critical Care units
    - Maintained specimen integrity by using aseptic techniques
    - Followed department procedures while observing caution/isolation procedures
    - Practice proper patient identifications, practice infection control standard always when working with patients and equipment
    - Restocked phlebotomy carts and storage room shelves
  3. Health Insurance Agent July 2017 to November 2017  
Teletch UnitedHealthcare Las Vegas, NV
    - Multitasked multiple phone lines with best customer service practices
    - Provided excellent customer service with empathy while resolving the member's questions on the first call
    - Answered questions and provided information so that the customer better understands their coverage and options.
    - Offered the solutions needed to help simplify their health care experience.
    - Resolved consumers concerns and requests regarding Medicare A and B insurance plans
    - Provided detailed medical insurance plans to consumers
    - Added and/or modified medical benefits
    - Enrolled new consumers in health insurance plans
  4. In Home Support Person January 2017 to May 2017  
Alameda County Social Service, Oakland, CA
    - Assisting persons with disabilities, managed their finances, use public transportation, find resources to help client connect with other people. Assisted client with their daily living activities.
  5. Private Personal Assistant June 2010 to May 2017  
Mrs. S Hayes Oakland, CA
    - Provided superior geriatric care
    - Provided private professional bookkeeping including checking, savings account, and petty cash
    - Organized travel arrangements including flights, hotels, and car rentals
    - Prepare delicious meals and provided housekeeping services
  6. Education  
KOFI INSTITUTE Graduated March 2018  
Las Vegas, Nevada  
Certified Phlebotomy Technician: NV State License 522210-AL-0  
  
COLLEGE OF ALAMEDA Graduated June 1990  
Alameda, CA  
Associate of Science Degree  
  
Chabot College Graduated January 2001  
Hayward, CA  
Activity Coordinator Certificate